

WE ARE RECRUITING

Installation & Service Engineer



This is a position created within the company to work within the field support team, focusing predominantly on the installation of Sanigene vehicle wash and disinfectant systems and the water treatment sector. The successful candidate will be responsible for successfully carrying out Sanigene installations and the ongoing service of the units once installed. They will also be responsible for the installation and monitoring of water treatment systems and the ongoing performance of our water hygiene products into the intensive poultry production market, liaising with clients to ensure their total satisfaction with our systems and company and to enhance water quality on their farms. A competent understanding of plumbing (MDPE, PVC & ABS), Electrics, Water Hygiene, and an interest in livestock would be very useful.



It will involve predominantly working in the Poultry Sector including Broilers, Layers, Turkey, Game and Ducks. Interhatch are based in Chesterfield but this job will include servicing our customer base across the whole of the United Kingdom and will involve 3-4 days per week on site visits around the UK including overnight stays (if and when required), so applicants anywhere across the UK will be considered. Training will be given as necessary in the specific, industry-related aspects of the job.

FURTHER DETAILS OF WHAT THE JOB INVOLVES:

Water Treatment

1. Pre-installation on-farm surveys to recommend pump types / plumbing changes / product recommendations.
2. Carry out installation of pumps on farm and the setup of water treatment products.
3. Train customers on water quality and the relevant products and equipment.
4. Producing customer specific IFU's (Instruction for use).
5. Overseeing any trial work and reporting data back to sales / support teams.
6. Carry out water hygiene audits to existing customer base, including sampling and make recommendations to improve water quality.
7. Providing ongoing technical product support and after sales service to the client.

Sanigene Vehicle Wash and Disinfectant Systems

1. Pre-installation on-farm surveys
2. Carry out the installation and commissioning of the wash/disinfectant systems throughout the UK
3. Manage a team of installation assistants when required
4. Train customers on the use and best practice of the systems.
5. Ensure customer satisfaction with the installation before leaving site
6. Carry our service visits on systems as required

THE FOLLOWING SKILLS ARE REQUIRED AS A MINIMUM:

Written/Spoken English – Proficient, specifically in writing clear instruction for clients

IT Skills - MS Outlook – Competent, Smartsheet – Training will be provided, Job Logic – Training will be provided

Skills/Attributes required – Plumbing, Competent, Electrics – Competent,

Certifications/Licences - Driving License, Required,

The successful applicant will need to have a 'problem solving' mindset and the ability to logically think through and document a process. They will need to be fully committed to the days tasks in hand and show that by doing everything possible to resolve any issues on sites before leaving where possible to ensure 100% customer satisfaction. The applicant must be approachable, honest, trustworthy, transparent and have a positive attitude. Tidiness, organisation, attention to detail, accountability and a high level of accuracy and good personnel skills are essential. Flexibility in work times is required when travelling to jobs.

An attractive package is offered including company vehicle, laptop and phone.

To apply, in the first instance, email Warwick Grinnell:
warwick.grinnell@interhatch.com

www.interhatch.com